



How can I confirm that I received my Poynts?

DIRECTIONS

You can view a record of Poynts you have earned, redeemed, received, and transferred.

To access:

1. Log into your account
 1. **Browser:** Go to our website <https://app.carepoyn.com/login>
 2. **Mobile App:** Home screen
2. **Mobile App:** Click the ☰
3. Click **My Carepoyn**
4. Click **My Poynts**
5. This displays your Poynts history

Please read the offer details for more information on when and how your Poynts will be awarded.

Poynts for online purchases can take up to 7 business days to post to your account.

If you still need help, email connect@carepoyn.com!

GUIDANCE

2 Mobile App Only

